

SSTConnect

<https://sstconnect.com/job/recovery-manager/>

Recovery Manager

Description

Hiring a Recovery Manager to lead outage recovery and major incident resolution.

Responsibilities

- Lead restoration activities during outages
- Develop and implement recovery playbooks
- Perform RCA and preventive actions
- Coordinate with Core, RAN, IP, and Operations teams
- Maintain incident dashboards and reports

Skills

- Strong crisis-handling and rapid response skills
- Deep understanding of network elements and dependencies
- Clear communication during critical events
- Ability to manage cross-team coordination
- Strong documentation and audit readiness

Hiring organization

SSTConnect

Job Location

Caribbean Islands