

SSTConnect

<https://sstconnect.com/job/operations-manager-onsite/>

Operations Manager – Onsite

Description

Looking for an Operations Manager to oversee telecom network operations onsite.

Responsibilities

- Manage NOC and field operations teams
- Ensure SLA, KPI, and quality compliance
- Escalation handling and problem management
- Vendor coordination and resource management
- Weekly/monthly operational reporting

Skills

- Strong understanding of 4G/5G networks
- Excellent leadership and decision-making skills
- Incident & change management experience
- Ability to coordinate multiple teams
- Excellent communication and client-facing skills

Hiring organization

SSTConnect

Job Location

Caribbean Islands